

* DIGITAL LITERACY

Literacy Volunteers of Rochester, Inc.



Digital Literacy provides a free, one-to-one, drop-in service to individuals who want to learn basic computer skills or complete computer-essential tasks. The program is staffed by volunteer navigators who work at various community sites.



*“Digital Literacy
volunteers are
phenomenal.”*

Eric, Digital Literacy Customer

For locations & hours:

585.473.3030

digital.literacyrochester.org

RISK FACTORS



Poverty, access to technology and **literacy** are risk factors for individuals left behind by the Digital Divide.

OUTCOMES

96.4% of participants **learn new computer skills**, complete computer-essential tasks and become more marketable for employment.

A SUCCESS STORY



Eric chuckles when he recalls his jail cell: "I had books stacked everywhere on my bed. I spent all my time reading about careers and work, and preparing mentally to get out and get better."

For two years, Eric and volunteer navigator Tricia have worked closely together to help him reach his goals. They created a new resume and email account, applied for jobs and explored websites for various schools and jobs.

Their collaboration continues.

COMMUNITY IMPACT

Volunteers invested the equivalent of over \$143,000 of their time in 2017-18

Participants learn vital computer skills, find jobs and critical services, immeasurably improving their quality of life

Digital Literacy increases the value of libraries and adult education programs

COLLABORATION



Daisy Marquis Jones Foundation

Davenport-Hatch Foundation

Empire State College

Episcopal Diocese of Rochester

Gates Public Library

Monroe Community College

Monroe County & Rochester Public Libraries
(Arnett, Frederick Douglass, Gates, Lincoln, Lyell, Phillis Wheatley & Sully)

Rochester City School District/OACES

Rochester Institute of Technology

Spectrum (Charter Communications)

St. Thomas' Episcopal Church

State Senator Joseph Robach

United People LLC

University of Rochester

Wilson Foundation

Xerox Community Involvement Program

Individual donors

HOW TO VOLUNTEER

Go to: digital.literacyrochester.org

For more information: digital@literacyrochester.org